

WE ARE RECRUITING



SERVICE ENGINEER



Come join us!

August 2025

The Role

This is a full-time role of **36 hours** per week over Monday to Friday, with a lunchtime finish on a Friday – it's one of our employee benefits.

With the service elements of your role, you will receive your own B-DACS branded van and are likely to be out on the road spending most of your time on our customer sites. You will of course visit us in the office from time to time. You will also be working alongside a great team (we really are).

Salary: From **£35,000 / £18.70 per hour** (we have a salary scale) plus a competitive benefits package.



What you will be doing

As our **Service Engineer**, your primary role will be maintaining and responding to reactive call-outs for our customers heating and air conditioning systems across the Central Belt of Scotland, all of which is planned and coordinated by our office Service & Maintenance team. You will get the opportunity to work with a wide range of clients across different industries. You will:

- Carry out routine and planned preventative maintenance to a high standard for us and for our customers
- Identify and diagnose any faults or failures with any of the equipment and systems (including but not limited to Splits, VRF/VRV's, Chillers, Air Source Heat Pumps (ASHP), Air Handling Units (AHU's), Heat Recovery Systems, Chilled Water and LTHW FCU's)
- Provide effective solutions to any faults or failures identified, ensuring a rapid and prompt fix
- Raise or escalate any problems with our Service Manager that are of urgency or require their support
- Engage with customers while onsite to maintain excellent working relationships as part of their maintenance agreements
- Complete on JobLogic all service and maintenance work undertaken or required
- Ensure work areas are prepped and left clean and tidy upon completion of any work undertaken
- Consider and identify ways to make improvements and efficiencies within the service and maintenance function
- Follow all company procedures and H&S requirements, applying them diligently in all aspects of your work
- From time to time be required to cover a weekend only call-out rota to assist urgent requirements for our customers – this is something we are currently looking into

What we are looking for from you

Ideally:

- 5 years current or previous experience of service and maintenance of air conditioning
- Good knowledge of VRV, VRF and split systems alongside good electrical knowledge
- CSCS Card
- F-GAS Certified C&G 2079 Cat 1
- Full UK Drivers Licence
- Competent IT skills

If you have these, it's a bonus, if not, we will provide the required training for you:

- Pasma / IPAF
- Asbestos awareness
- Manual Handling
- Working at height

Someone who is:

- Organised, excellent time management, can successfully plan and deliver their work to set and sometimes tight deadlines for self, colleagues and the business
- Diligent, great attention to detail when completing job reports, timesheets and vehicle checks
- Positive, with a proactive approach and willing to take on new or additional responsibilities
- Comfortable in putting forward new ideas or suggestions to help us be more effective and efficient
- Great at communicating to build relationships and collaborate with colleagues, our suppliers and customers
- Of a curious mind to assist with problem solving or issues as and when they arise
- Willing to continually deliver consistent high levels of work and customer service
- A team player, supportive and willing to help others whenever it is needed

About us

We are an award-winning, family-run organisation. Founded in 2003, we currently have 26 employees and are one of Scotland's leading air conditioning contractors.

We are values-led with our customers, people and culture at the heart of everything that we do – for which we have received recognition from our customers in the trade for our high standards of workmanship, customer service and communication. This is something we take great pride in achieving through our customer charter of providing the right treatment, getting it right, keeping you informed and being available when you need us.

Our head office is based at Panorama Business Village, Queenslie, Glasgow.

Our Culture & Values

Here's what the team say about our culture:

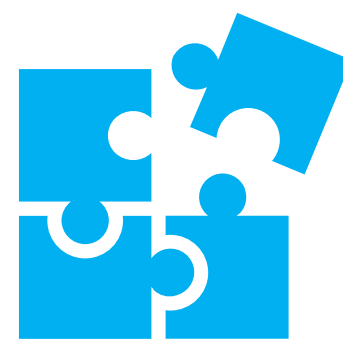
- *'It's the best company I've worked for. I'm really enjoying it. I'd recommend B-DACS to anyone'*
- *'It's a great culture. Everybody is full of positivity. Good vibes!'*
- *'B-DACS are quick to praise and regularly share feedback from our B-DACS clients', my confidence is really boosted'*



Integrity – Do the right thing



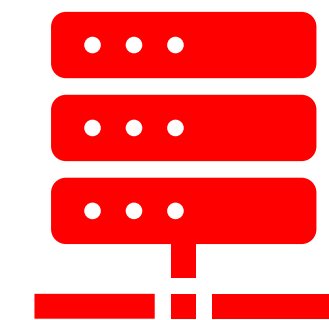
Respect – Treat others how you wish to be treated



Innovation – Thinking outside the box



People – We behave as one team



Service – Get it right first time

Our Employee Benefits



29 days holiday (includes your birthday off & increases with length of service)



Health benefits & staff discounts



Company Pension



Company van



Travel Time



Phone allowance



Friday lunchtime finish



Refer a friend scheme



Cycle to work scheme



Team Events, Volunteering & Away Days



Fully funded training opportunities



Company Branded Uniform

What makes us stand out



Fully accredited
in Scotland



Outstanding
technical expertise



Systems and processes
that make life easier



Highly
responsive

How to apply

If this sounds like your ideal opportunity, please submit your CV with an email noting your salary expectations to:

teresa@bdacs.com

Closing date is Wednesday 19th November 2025